

CGAS Indoor Public Spaces IMPROVEMENT NOTIFICATION

Notification:

May 25, 2022

This notification from Critical Environment Technologies (CET) serves to inform you of the improved modifications made to the CGAS-AP and CGAS-DP Public Space gas detector and the possible impact on replacement parts and warranty for models sold prior to the improvements.



Improvements

The enclosure has been redesigned.

- Sleeker with pleasant lines and textures, perfect for blending in like an accessory in public spaces.
- Easily removed front cover allows to access sensors for calibration, replacing smart sensor boards and configuration changes.
- Integrated calibration slide adapter that accommodates our standard calibration adapter plug.
- Relocation of the vents to the bottom of the device, providing many opportunities for gas diffusion and remaining unseen.
- More robust hinge assembly allows the interior board system to swing out to the left providing full access to the wiring terminal, push buttons and smart sensor boards.

The main PCA board is the same board used in the CGAS commercial black enclosure.

- Relocation and increased size of the push buttons makes them easier to access and use.
- Maintains familiarity between devices for ease of use and serviceability.

Reason for Improvements:

CET is committed to providing class leading products to our customers by engineering better gas detection solutions, which includes aesthetically pleasing and professional looking devices that are easy to calibrate, configure and maintain.

www.critical-environment.com

TF: +1.877.940.8741 | E: help@cetci.com

Impact on Replacement Parts and Warranty for Models Sold Prior to the Modifications

The improvements made to the enclosure, main board and hinged assembly are not backwards compatible with the prior model. In addition, the components required to build the prior model include multiple types of gas sensor shrouds and a base calibration shroud and these items are not used in the new model. As a result, we cannot continue manufacturing replacement parts for the old model.

Therefore:

- The only replacement part we can supply is the same smart sensor board and only if all original shrouds are still present in the device in the field. If any internal components are missing, the improved model will have to be purchased.
- We cannot supply replacement main boards, shrouds or enclosures, the improved model will have to be purchased.
- Devices under warranty will be replaced with the improved model as per our [Terms and Conditions of Sale](#).

Please contact our Customer Success Team at help@cetci.com if you have questions or need further assistance.