

# REPAIR ESTIMATES POLICY

Critical Environment Technologies Canada Inc.



CET Technical Services Department receives many requests for estimates on items sent in for repair. The nature of gas detectors and their components makes it extremely difficult to give an accurate estimate until the repair is complete. A circuit board might look fine but our technicians could spend hours determining the extent of the damage only to have the customer decline to proceed with the repair. The volume of incoming repairs accompanied by requests for estimates makes this use of time economically unacceptable.

CET has calculated the average cost per item in lieu of estimates on individual repairs. The average prices are intended to assist with customer's purchasing department requirements. Any customer requiring an estimate on each individual item will be billed for the time spend generating the estimate.

## HOURLY RATE FOR EVALUATION AND REPAIRS

\$90/hr

## CIRCUIT BOARD EVALUATION

1 to 2 hours

## SENSOR EVALUATION

30 minutes

## FIXED SYSTEM SENSOR CALIBRATION

\$80 per sensor

## YESAIR or YES Plus LGA IAQ SENSOR CALIBRATION

	CDN	USD
Basic calibration of IAQ Monitors with 3 sensors Temp / RH / CO <sub>2</sub>	\$ 335	\$ 295
Current gas readings test plus calibration of IAQ Monitors with 3 sensors Temp / RH / CO <sub>2</sub>	\$ 435	\$ 385
Basic calibration rate for each additional sensor	\$ 130	\$ 115
Current gas readings test plus calibration rate for each additional sensor	\$ 170	\$ 150

Prices subject to change without notice.

## BEYOND ECONOMIC REPAIR

If an item has extensive damage and cannot be repaired it will be deemed beyond economic repair. These items will be discarded at no charge and can be replaced with a new unit at list price.