

# PRIVACY POLICY

Critical Environment Technologies Canada Inc.



Critical Environment Technologies Canada Inc. is committed to ensuring that your privacy is protected. This Privacy Policy sets out how Critical Environment Technologies Canada Inc. uses and protects any information you give us when using our website. All personal information you provide will only be used in accordance with this privacy statement.

## CONSENT

Using our website constitutes your consent and agreement to our online Privacy Policy.

If you register for our eNewsletter, you give Critical Environment Technologies Canada Inc. permission to send you e-mails related to product updates and information as contained in our electronic newsletter.

You may opt out of any future contact from us at any time by clicking on the unsubscribe link at the bottom of the e-Newsletter email or by contacting us directly.

Any other communication or material you transmit, such as questions, comments and suggestions, will be treated as non-confidential and non-proprietary. We shall be free to use such communication or material, including any ideas, inventions, concepts, techniques or know-how disclosed therein, for any purpose without any obligation to you.

## WHAT INFORMATION DO WE COLLECT?

No personal information is required for general viewing of our website.

We only collect personal information when you:

- Fill out our online Contact Us / Quote Request / Technical Support / General Inquiry Forms
- Sign up for our e-Newsletter
- Register for access to the secure area of our website

We collect the following information:

- Name and Company Name
- Phone Number
- Email
- Address

Your Login password is not collected.

## WHAT DO WE USE YOUR INFORMATION FOR?

To understand your needs and provide you with better service when replying to enquires and requests for support.

To ensure we provide you with relevant product and industry information via our e-Newsletter.

To provide you with real-time access to the secure area of our website for sensitive product information.

## HOW DO WE PROTECT YOUR INFORMATION?

All information collected on our website is completely voluntary and as sole owners, we control both the collection and access to all the personal information collected.

We do not sell or trade any information to third parties. However, being a manufacturer who sells our products through a network of authorized dealers and distributors, we may, as necessitated by the nature of your inquiry, may pass your quote request or request for information to one of our authorized customers who provides products and services in your area.

We have implemented a variety of security measures in the secure area of our website to ensure and maintain the safety of your personal information.

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## LINKS TO OTHER WEBSITES

From time to time, our website may include links to other websites. These links are intended for your convenience to provide additional information. We are not responsible for the content or privacy practices of any other websites which may be linked to ours. We encourage you to read the privacy statements of any other site you happen upon.

## CHANGES TO OUR PRIVACY POLICY

We reserve the right to change our Privacy Policy from time to time as deemed necessary. Such changes will be posted on this page.

This Privacy Policy was last modified on May 26, 2020.