

DISCONTINUED PRODUCTS POLICY

Critical Environment Technologies Canada Inc.



Many of our products have withstood the test of time and are still operating in the field. Unfortunately we are unable to source or manufacture replacement parts for many of our older products. As a result, we will not be able to sell replacement parts or offer field service for these products and technical support will be limited.

Our present day product lines offer better technology, features and functionality. We would be glad to assist you in choosing the best replacement gas detection system, controllers or transmitters to ensure minimal interruption, cost effective operation and continued support.

The table below shows the type of support available for each discontinued product series, along with current replacement product choices.

COMPLETE SYSTEMS	FIELD SERVICE	TECHNICAL SUPPORT (PHONE/EMAIL)	PRESENT DAY SYSTEMS*
PDC + DST	Not available	Minimal assistance provided, \$65/hour for detailed instruction	FCS + LPT-P FCS + LPT-M FCS + CGAS-D
PDC + 8 analog transmitters (AST, AST-X, etc.)	Not available	Minimal assistance provided, \$65/hour for detailed instruction	FCS + analog transmitters (LPT, LPT-A, CGAS-A, CXT2)

*Up to a 15% discount may be given towards the purchase of a current complete system of choice.

CONTROLLERS	FIELD SERVICE	TECHNICAL SUPPORT (PHONE/EMAIL)	PRESENT DAY PRODUCT CHOICES
MCS Series	Not available	Not available	FCS
PAC Series PAC-44	Not available	Not available	FCS
SCD Series	Not available	Not available	SCC
SCP Series	Not available	Not available	FCS
QCC Series	Currently available	Currently available no charge	FCS-4-M-AI, FCS-4-B-AI

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SELF-CONTAINED CONTROLLERS & TRANSMITTERS	FIELD SERVICE	TECHNICAL SUPPORT (PHONE/EMAIL)	PRESENT DAY PRODUCT CHOICES
AST Series AST-II Series AST-7000 AST-8000 AST-S	Not available	Minimal assistance provided, \$65/hour for detailed instruction	LPT, LTP-A, CGAS-A
AST-IRT	Not available	Not available	ART-B
AST-1000 AST-X AST-CCBX Intellisense	Not available	Not available	CXT2
AST-IS Series	Currently available	Currently available no charge	CGAS-A, CGAS-D CGAS-AP, CGAS-DP
ATW ATW-II	Not available	Not available	LPT, LTP-A, CGAS-A
BST	Not available	Not available	LPT-B, CGAS-D
CXT	Currently available	Currently available no charge	CXT2
GEM Series GEM-II Series	Not available	Minimal assistance provided, \$65/hour for detailed instruction	SCC, DCC
GEM-MRI	Not available	Minimal assistance provided, \$65/hour for detailed instruction	DCC-MRI
MAC Mini MAC-II Mini	Not available	Not available	SCC, DCC
PET	Not available	Minimal assistance provided, \$65/hour for detailed instruction	LPT-B, CGAS-D
SCS Series SCS-II Series	Not available	Not available	SCC, DCC